



# Conference Theme and Topics 2016 EMEA Regional Conference

***“Balancing Disruptive Innovation, Customer Experience and Quality”***

## **Presentation Topics**

The following information outlines the approved topic areas:

1. Disruptive Innovation / Emerging Technologies
2. Customer Experience / End Customer View
3. Cost of Poor Quality
4. Risk Assessment
5. Business Measurements, Continual Improvements and Benchmarking
6. Evolving Quality through the Supply Chain
7. Other / Miscellaneous (Presentations that do not fit above)