Event Terms & Conditions

QuEST Forum conducts several types of live and online events, including but not limited to conferences, work groups, meetings, training sessions, and webinars. Thank you for reading the following terms & conditions, which apply to all of these, and must be agreed to in order for you to attend. For any questions, please contact QuEST Forum at eventregistration@questforum.org or +1-972-423-7360.

Event Cancellation Policy:
To obtain a full refund, you must cancel in writing within seven (7) days before the start of an event. Unfortunately, no refunds can be made after the event has begun. Approved refunds will be processed within 45 days after the event concludes. Send refund requests to: eventregistration@questforum.org.

Event Photos & Video Policy:
It is our practice to take pictures or video during our events. For example, pictures and video may be taken of award winners, speakers, at networking dinners, of attendees at conferences, et al. QuEST Forum may use those pictures and video for later promotion or communications. Vehicles for promotion may include, but are not limited to, PowerPoint slides, the QuEST Forum website, hosted video websites, and social media sites.

By attending QuEST Forum events, you consent to QuEST Forum’s use of your likeness for the purposes of promoting QuEST Forum, or within communications of QuEST Forum, and you waive the right to inspect or approve any such images and/or video prior to such use. Images may be modified, such as cropping or color correction. Be advised that other attendees, participants or other interested parties, may also take pictures/videos at QuEST Forum events, and by attending QuEST Forum events, you agree that QuEST Forum is not responsible for any use or misuse of such third party images.

Online Event Policy:
The extent of your participation in online events is at your discretion. Should you attend an online event and choose to participate via text (online chat), webcam, or with audible comments or questions, you should be aware that QuEST Forum may or may not be recording the event for future playback and use. Your attendance will be documented internally by QuEST Forum, and QuEST Forum may use categorical information regarding your attendance to describe attendees of an online event in general terms, but will not identify attendees by name or company name without consent. Presenters and/or panel participants agree that QuEST Forum may use their likeness, name, title, company name, company logo and other specifically identifying information in order to promote and communicate regarding online events.