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QuEST Forum Announces Newest Fellows

Members from Cisco, The DESARA Group, and Alcatel-Lucent are recognized for their experience and contributions to the ICT industry.

PLANO, TX USA – 27 January 2015 – QuEST Forum today announced the following individuals as the newest QuEST Forum Fellows; Sheronda Jeffries (Cisco), Dave Sanicola (The DESARA Group) and John Wronka (Alcatel-Lucent). Each of these members are recognized for their more than 10 years of outstanding contribution and dedication to QuEST Forum and its pursuit of ICT quality and performance excellence.

“Sheronda, Dave and John are some of the most experienced, knowledgeable and dedicated QuEST Forum members I have had the pleasure to work with,” said Fraser Pajak, CEO of QuEST Forum. “Their inclusion as QuEST Forum Fellows is an exceptional achievement for them personally, and a positive reflection of the employers that have supported QuEST Forum year after year!”

QuEST Forum’s CEO, Fraser Pajak and Chair, Steve Pickett, made the announcements during the QuEST Forum Leadership Summit and Work Group meetings, 26-30 January 2015 in Plano, TX. When asked about this achievement, each of the recipients said:

- Sheronda Jeffries, TL 9000 Program Manager, Cisco – “I’m lucky because I love what I do. I love working for Cisco and I enjoy knowing that my work with QuEST Forum helps to improve the ICT industry. It meant a lot to me that my peers appreciate my work and choose to recognize me as a Fellow for my work.”
- Dave Sanicola, President & CEO, The DESARA Group – “It means a lot and I am humbled by this recognition from my peers for my contributions to the industry.”
- John Wronka (Alcatel-Lucent) – “I am truly honored and feel this is a team recognition! It would not have been possible without the long-time support of Alcatel-Lucent and the fantastic QuEST Forum members that I have had the pleasure to work with. We are all bound by improving ICT quality and all the good that it brings!”

About QuEST Forum

We are a global association and through our members develop and implement quality and performance practices that unite and improve the ICT industry. QuEST Forum unifies the global ICT community through the implementation of TL 9000 (an ICT specific quality management system that is built on ISO 9001), performance benchmarking, and a broad array of common metrics that support rapid industry adoption of new technologies and consistent quality of communication networks around the world.

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