

2012 QuEST Forum Leadership Summit and Work Group Meetings 30 January - 3 February 2012

Visiting Richardson, Texas USA with QuEST Forum

We want you to enjoy visiting Richardson, Texas for the QuEST Forum 2012 Leadership Summit and Work Group meetings. For planning purposes, below is general information about the conference, hotel and surrounding area.

For additional information on restaurants, sightseeing excursions, shopping or other events external to the meetings, please visit <http://listings.guidelive.com/z/dallas-tx>, <http://www.dmagazine.com/> or <http://www.dallasobserver.com/> or contact the Hyatt Regency North Dallas Concierge at +1.972.619.1234 or use the E-Concierge service at <https://northdallas.hyatt-concierge.com/Login.aspx>. If you have any questions about the 2012 Leadership Summit and Work Group Meetings, please call +1 972.423.7360 or visit the onsite QuEST Forum conference registration table.

Geography

Richardson, Texas is located approximately 12 miles north of downtown Dallas and is easily accessible via the major highways and thoroughfares. Richardson is 23 miles from DFW International Airport and 15.5 miles from Love Field Airport.

Time Zone

Richardson, Texas is located in the Central Time Zone.

Weather

In February, the temperature in Richardson, Texas is normally between 41 to 61 degrees Fahrenheit or 5 to 16 degrees Celsius. The average rainfall in February is 2.7 inches.

Dress Code

The dress code for the QuEST Forum November Meetings and all related events is business casual.

Hotel

Hyatt Regency North Dallas
701 East Campbell Road
Richardson, Texas, 75081 USA
Phone: +1.972.231.9600
Toll Free: +1.866.593.6300
<http://northdallas.hyatt.com/hyatt/hotels>

All QuEST Forum meetings will be held at the Hyatt Regency North Dallas. QuEST Forum has reserved a block of rooms at the Hyatt Regency North Dallas for conference attendees at a discounted rate. However, you are responsible for making your own room reservations.

To make hotel reservations, visit <https://resweb.passkey.com/go/qst5> or call +1.972.619.1234 or toll-free +1.866.593.6300. Please identify yourself as a QuEST Forum attendee and reference Group Code **G-QST5**.

The QuEST Forum room rate is US\$145 Single/Double Occupancy. The "cut-off date" for accepting reservations into this room block is 8 January 2012. Reservation requests made after this date will be accepted at the hotel's prevailing rate, based on availability.

The above rate is guaranteed until either 1) the contracted block of rooms has been filled or, 2) if reservations are made before 8 January 2012, whichever occurs first.

Reservations must be cancelled 24 hours before the day of arrival. After this time one (1) night's room and tax is charged for cancellation. Check-in is 3:00 pm and checkout is 12:00 noon.

Parking

There is complimentary self-parking at the Hyatt Regency North Dallas.

Internet Access

Wi-Fi in public areas and the QuEST Forum meeting rooms is complimentary. In the guest rooms, it is \$9.95 for 24 hours.

Transportation

Taxis are readily available at the airports. Tiam Transportation also offers 24-hour service 7 days a week to and from DFW International Airport. Arriving guests will find courtesy phones at all baggage claim areas. Two hour advanced reservations are required for guests leaving the hotel for DFW International Airport. The cost to and from DFW International Airport is \$58.00 each way.

The hotel also offers transportation within a 5-mile radius based upon availability. Transportation can be taken to Collin Creek Mall, over 50 local restaurants and the DART Train, as well as entertainment venues.

On-site Meeting Registration

30 January - 2 February: Onsite registration is open from 7:00am - 5:00pm.

3 February: Onsite registration is open from 7:00am - 12:00pm.

Agenda

30 January: Executive Board Training and Leadership Summit Meeting. (The Leadership Summit is a joint meeting of the Executive Board and Leadership Council.)

31 January: Leadership Summit Meeting continues.

1 - 3 February: Work Group Meetings and Strategic Initiative Meetings for Network and Service Reliability (EB #6) and Measurements for Next Generation Networks (EB #9).

Conference Meals

Below is information on the meals that will be served during the meetings. Information on restaurants within the hotel and in the surrounding area is also below.

Monday, 3 January

- Breakfast
 - A continental breakfast will be provided for the Executive Board in Salon D Foyer
 - Breakfast on own for meeting attendees.
- Lunch
 - 12:00pm – 1:00pm Executive Board and Leadership Council lunch in Boots & Briks Restaurant (*by invitation only*)
 - Lunch on own for meeting attendees.
- Dinner
 - Executive Board Dinner (*by invitation only*)
 - Dinner on own for meeting attendees.

Tuesday, 31 January

- Breakfast
 - A continental breakfast will be provided for all meeting attendees in Salon D Foyer
- Lunch
 - Lunch on own for all meeting attendees.
- Evening Reception
 - Recognition Ceremony for all meeting attendees
- Dinner
 - Dinner on own for all meeting attendees.

Wednesday, 1 February - 3 February

- Breakfast
 - A continental breakfast will be provided for all meeting attendees outside of the meeting rooms.
- Lunch
 - Lunch on own for all meeting attendees.
- Dinner
 - Dinner on own for all meeting attendees.

Restaurants

The hotel has two restaurants on property.

- Boots and Brix – buffet and menu selections, open for breakfast and lunch, 6:30am – 3:00pm.
- 701 Bar & Grill – serves classic cocktails and beer, open for dinner, 2:00pm – 11:00pm.

Room service also serves breakfast, 6:00am – 11:00am, and lunch and dinner, 11:00am – 11:00pm.

There are numerous restaurants within walking distance of the hotel, and many more within the hotel shuttle's 5-mile radius. A list of restaurants is available on request at the Hyatt Regency North Dallas front desk.