

Session Summary

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If Grocery Stores Can Do It, Why Can't We? Unlock the Door to World Class Partnering

Tellabs has an outsourced manufacturing strategy. As a result, Tellabs partnered with key contract manufacturing companies to build and distribute our product to our customers. Tellabs developed a rigorous process to manage the relationship introducing numerous methods to ensure product met Tellabs and customer requirements. These methods were effective at improving the delivered quality, but reached a plateau. A tool was developed and implemented at all of our manufacturing and distribution partners to ensure our product met expectations. The results were improved S/N traceability, mistake proofing the distribution process, manufacturing routing enforcement, improved visibility to the manufacturing process, real-time data access, reduction in auditing, inspection and rework and ultimately “ overall improved quality.