

2012 QuEST Forum Executive Board

Director



Kevin Calhoun

*Executive Director, Global VOC Programs
Corning Cable Systems*

www.corning.com

Kevin Calhoun joined Corning in 1992 as a process engineer and subsequently held several positions of increasing responsibility in Corning Cable Systems Division (CCS). Since January 2011 he has held the position of Executive Director, Global Voice of Customer (VOC) Programs where he leads the global initiative to drive sustainable growth and differentiation through highly focused voice-of-the-customer strategies. Prior to his current role he led CCS' Quality organization, responsible for the development and global deployment of quality initiatives, cost reduction programs, employee training, customer satisfaction, environmental & energy management and Performance Excellence (Six Sigma) improvement efforts.

Mr. Calhoun is an active member and leader of several industry associations related to business improvement and enhanced customer value. He has served the telecom industry QuEST Forum as Executive Board Chair Emeritus (2011), Chair (2010), Vice Chair (2009), Board Alternate (2005 – 2008), 2005 Leadership Council and as 2004 Project Director. He is a member of the MAPI (Manufactures Alliance/Productivity Institute) Council on Quality and is active in ASQ (American Society for Quality) and Six Sigma Forum.

Kevin graduated from North Carolina State University with a degree in Mechanical Engineering and has attended Executive Programs at the Kellogg Graduate School of Management (Northwestern University) and University of Chicago, Graduate School of Business. He is a Six Sigma Black Belt and Certified Quality Engineer and Auditor with American Society for Quality.
