

2010 QuEST Forum Executive Board

Chief Operating Officer



Don Pickens
COO
QuEST Forum
www.questforum.org

Don Pickens was appointed Chief Operating Officer of QuEST Forum April 1, 2004. He had previously served as an Executive Board member and as Vice Chairperson for QuEST Forum. Don's career spans 30+ years with the Bell System serving most of his time at BellSouth and with AT&T headquarters prior to the Bell System breakup. Don has worked in senior level position with responsibilities including planning, engineering, construction, installation, marketing and finance. In his last BellSouth assignment as VP-Network Reliability, he was responsible for all network quality issues for operations, technical support, and problem analysis and resolution. Don holds a BSEE and MBA from the University of Tennessee. In addition, Don graduated from the Harvard Advanced Management Program. Originally from West Tennessee, Don resides with his wife, Eva. Together Don and Eva have six sons and one daughter.
