

## 2009 QuEST Forum Executive Board

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### Chair

**Fraser Pajak**

*Vice President, National Service Infrastructure Support*

*TELUS Communications, Inc.*

[www.telus.com](http://www.telus.com)

As VP of National Service Infrastructure Support, Fraser directs a team of approximately 1200 of the most highly skilled technical people in Canada. Fraser's team takes care of incident management, escalation, resolution, root cause analysis, change management and service performance for our wireline, wireless, internet and TV networks and data centers across Canada. Fraser has 30 years of experience in the telecommunication industry. During this time, Fraser has held roles with increasing responsibility in all aspects of Telecommunications. Fraser has several management and technical academic accreditations including Cisco certification. Fraser also has experience in development, writing, and delivery of educational materials for several technologies.

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