

2009 QuEST Forum Executive Board

Director



Ken Koffman
Global Corporate Quality Officer
BigBand Networks
www.bigbandnet.com

Ken is a customer-focused executive with an excellent technical background and over 25 years of Telecom management experience. At Bell Labs and Siemens, his management responsibilities covered all aspects of complex development and support. He led the organization's quality programs and guided their quality system implementations. As an SAI Global consultant, Ken provided strategic planning, balanced score card design, and QMS implementation. Since joining BigBand Networks in 2007, he has been accountable for development, implementation, and continual improvement of companywide QMS. Ken is a charter member of QuEST Forum and the board's champion for the PDR improvements initiative.
